

TERMS AND CONDITIONS

1. General

As a customer you are paying for an entrance fee to Hong Buffet, all you can eat buffet with soft/ hot drinks included.
We regularly change our selection of fresh cooked dishes without prior notice.
We generally operate a 1 hour 45 min seating policy.
All customers must be present before paying.
We stop admitting customers 40 min before closing.
To minimise wastage we do not replenish dishes towards closing time.
All our dishes will be removed from the buffet area 30 minutes prior to closing.
For health & safety reasons, all young children must be accompanied at all times.
We operate a zero violence tolerance policy, and will not accept any verbal or physical abuse to our staff
Any such incidents will be reported to the police and will be prosecuted to the maximum extent of the law.

2. Payments

We exempt anyone sitting in our restaurant before paying.
Groups of 12 or more will be required to pay a deposit of £5 per person .This deposit will be deducted from the final bill amount. Any un-attending diners for group bookings may lose their deposit, which will be at the discretion of management.
Food items have to be consumed on the premises only .You are not permitted to take away.

3. Using your Discount Voucher

Only one Discount Voucher/ promotions can be used per party.
You can not use a Discount Voucher in conjunction with any other discounts or promotional offers.
Discount Vouchers' have no cash redemption value.
Discount Vouchers' can only be used against full adult price.
Discount Vouchers' can only be accepted before the "valid until date" expires.
We do not accept scans or photocopies of our Discount Vouchers.
We reserve the right to vary or discontinue the Discount Voucher scheme at any time.
Buy 1 get 1 free - cheapest free
3 for 2 - cheapest free
Offers exclude alcohol
Discounts or any other promotion offers are not accepted during Bank Holiday Mondays, Valentine's Day, Mother's Day.
Birthday offers - Free Birthday Meal - Only valid with party of four or more. (Min - 3 paying customers)
- Proof of DOB required.
- Free offer must be claimed within 7 days of birthday.
- Only one free birthday meal per person per year.
- **Not valid** on Bank Holiday Mondays, Valentine's Day, Mother's Day, and December weekends (Friday & Saturday)

For Emergency Services or Armed Forces members the offer is strictly 10% off entrance fee only. There are no restriction on numbers.

4. Refund Policy

No Round Policy (Management has a right to refund or not as per circumstances)

All food & drinks must be consume in our restaurant , **you are not permitted to take away.**

Hong Buffet Luton reserves the right to withdraw or alter ANY offers at anytime WITHOUT prior notice.